005090" 52525560

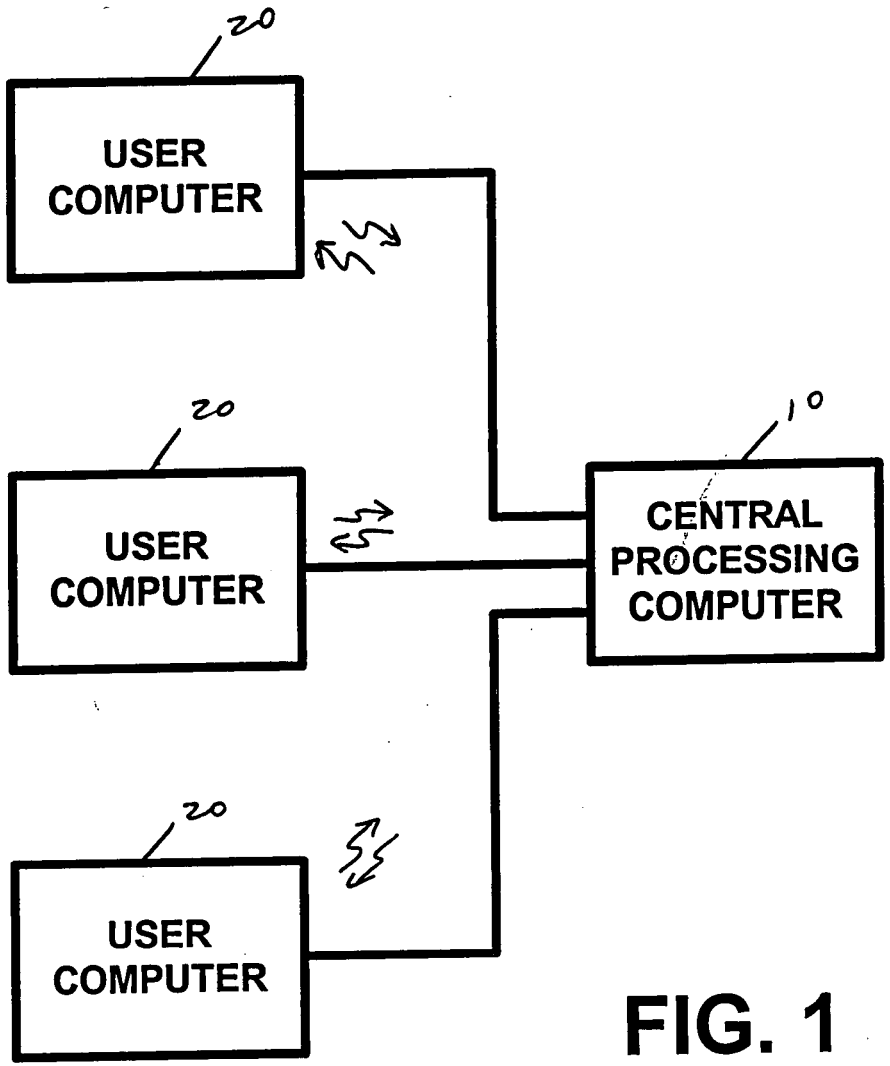



FIG. 1

1

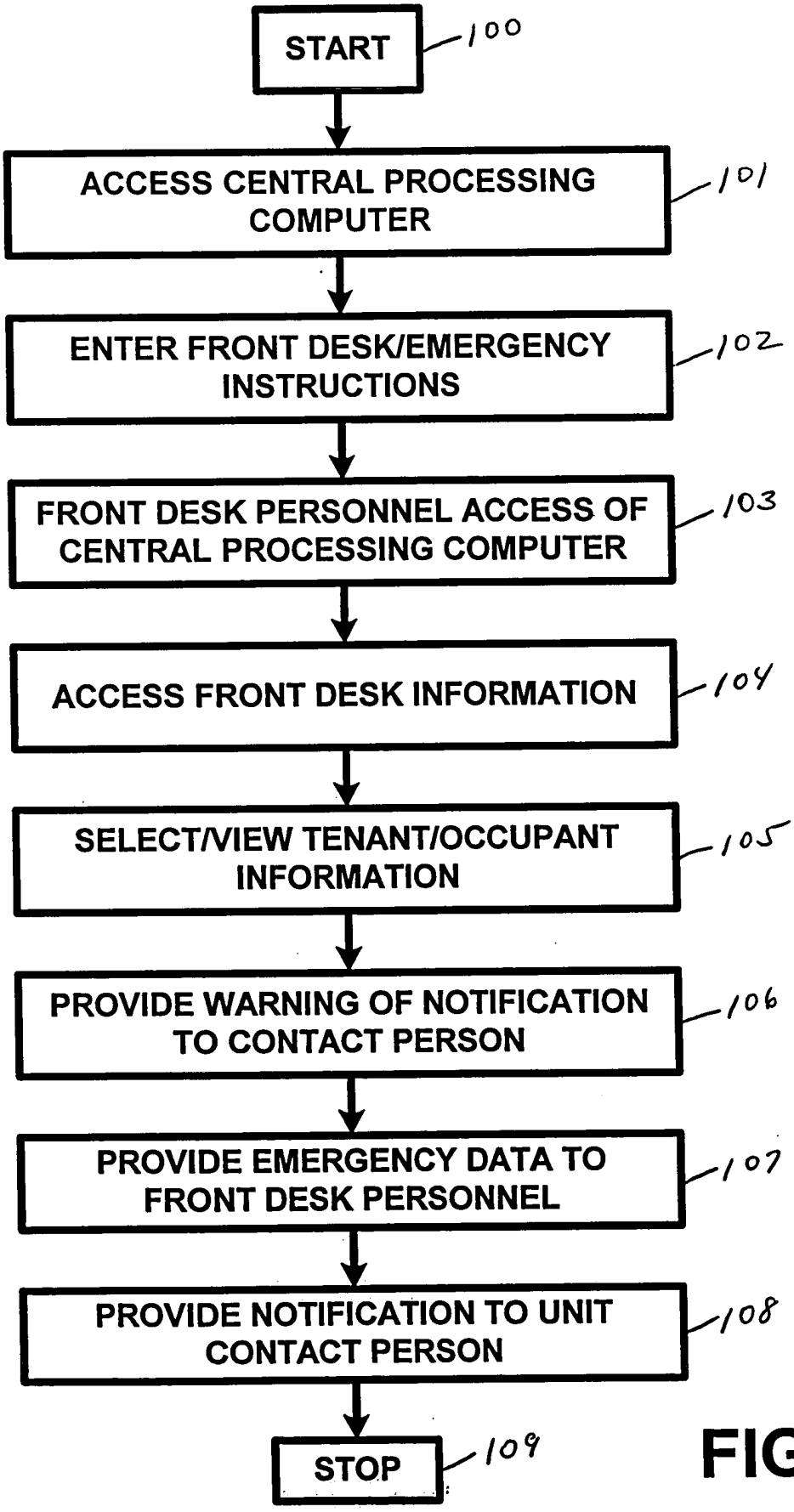

START
100
ACCESS CENTRAL PROCESSING COMPUTER
101
ENTER FRONT DESK/EMERGENCY INSTRUCTIONS
102
FRONT DESK PERSONNEL ACCESS OF CENTRAL PROCESSING COMPUTER
103
ACCESS FRONT DESK INFORMATION
104
SELECT/VIEW TENANT/OCCUPANT INFORMATION
105
PROVIDE WARNING OF NOTIFICATION TO CONTACT PERSON
106
PROVIDE EMERGENCY DATA TO FRONT DESK PERSONNEL
107
PROVIDE NOTIFICATION TO UNIT CONTACT PERSON
108
STOP
109

FIG. 2

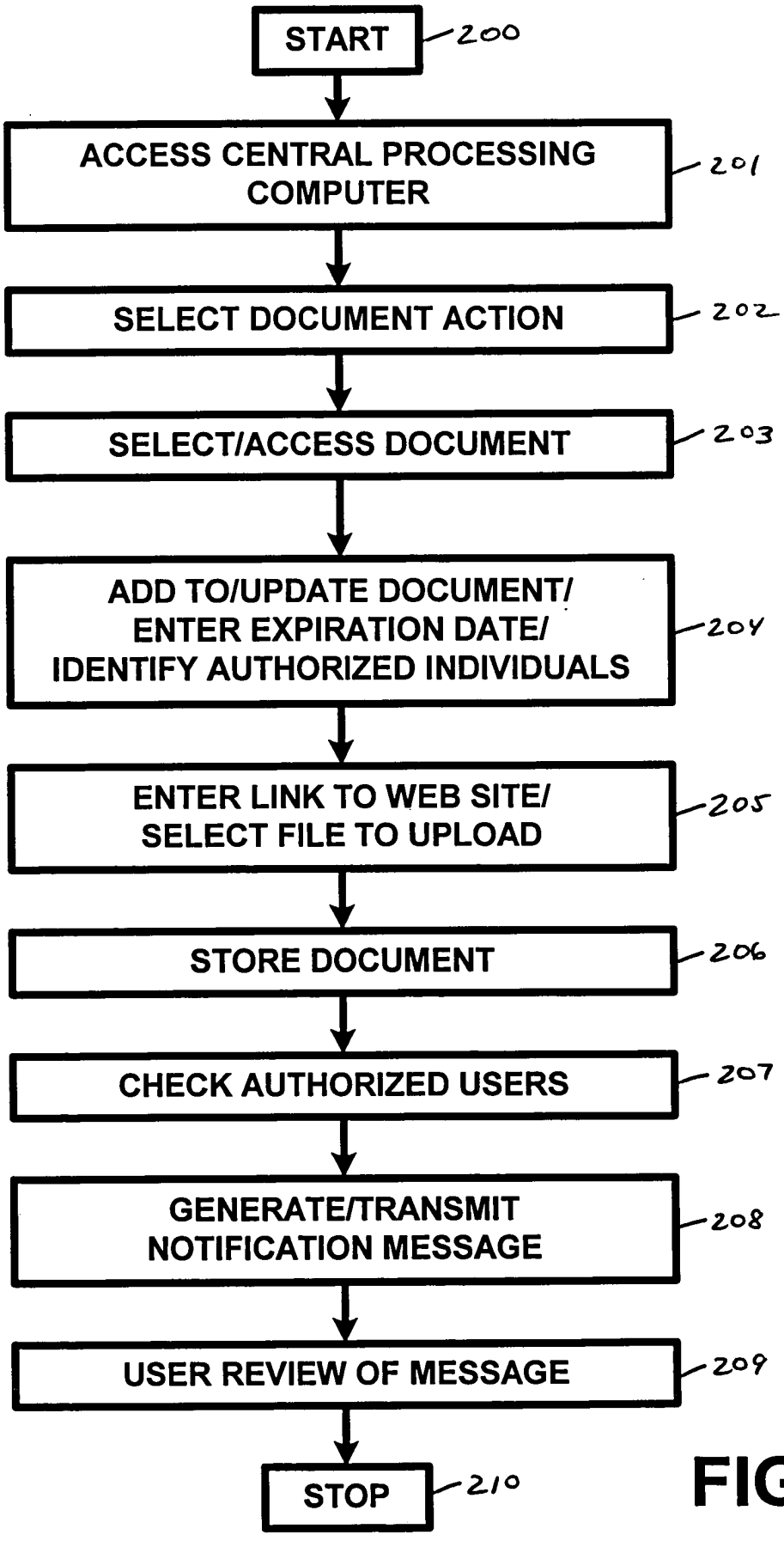

START
200
ACCESS CENTRAL PROCESSING COMPUTER
201
SELECT DOCUMENT ACTION
202
SELECT/ACCESS DOCUMENT
203
ADD TO/UPDATE DOCUMENT/ ENTER EXPIRATION DATE/ IDENTIFY AUTHORIZED INDIVIDUALS
204
ENTER LINK TO WEB SITE/ SELECT FILE TO UPLOAD
205
STORE DOCUMENT
206
CHECK AUTHORIZED USERS
207
GENERATE/TRANSMIT NOTIFICATION MESSAGE
208
USER REVIEW OF MESSAGE
209
STOP
210

FIG. 3

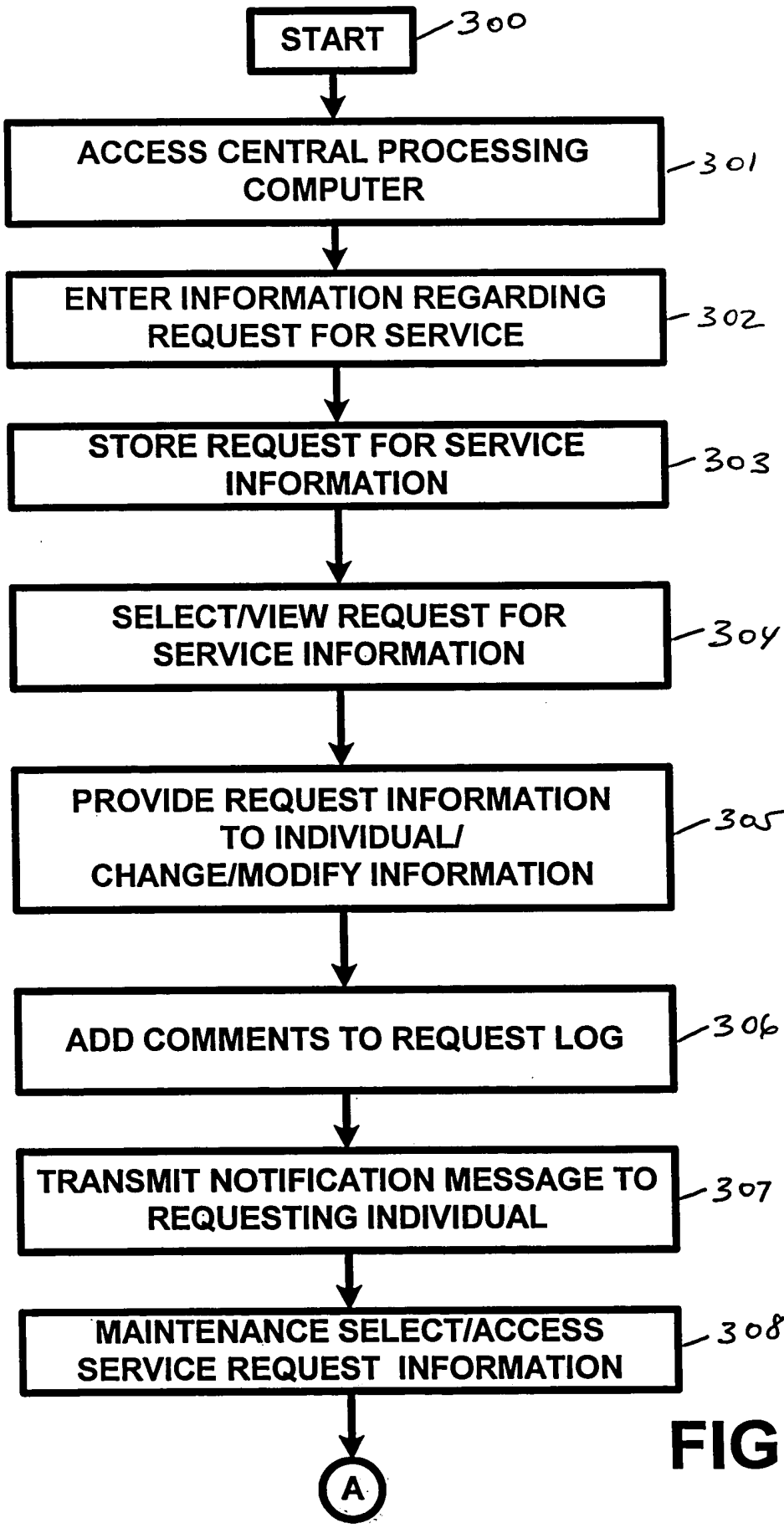

START
300
ACCESS CENTRAL PROCESSING COMPUTER
301
ENTER INFORMATION REGARDING REQUEST FOR SERVICE
302
STORE REQUEST FOR SERVICE INFORMATION
303
SELECT/VIEW REQUEST FOR SERVICE INFORMATION
304
PROVIDE REQUEST INFORMATION TO INDIVIDUAL/ CHANGE/MODIFY INFORMATION
305
ADD COMMENTS TO REQUEST LOG
306
TRANSMIT NOTIFICATION MESSAGE TO REQUESTING INDIVIDUAL
307
MAINTENANCE SELECT/ACCESS SERVICE REQUEST INFORMATION
308
A

FIG. 4A

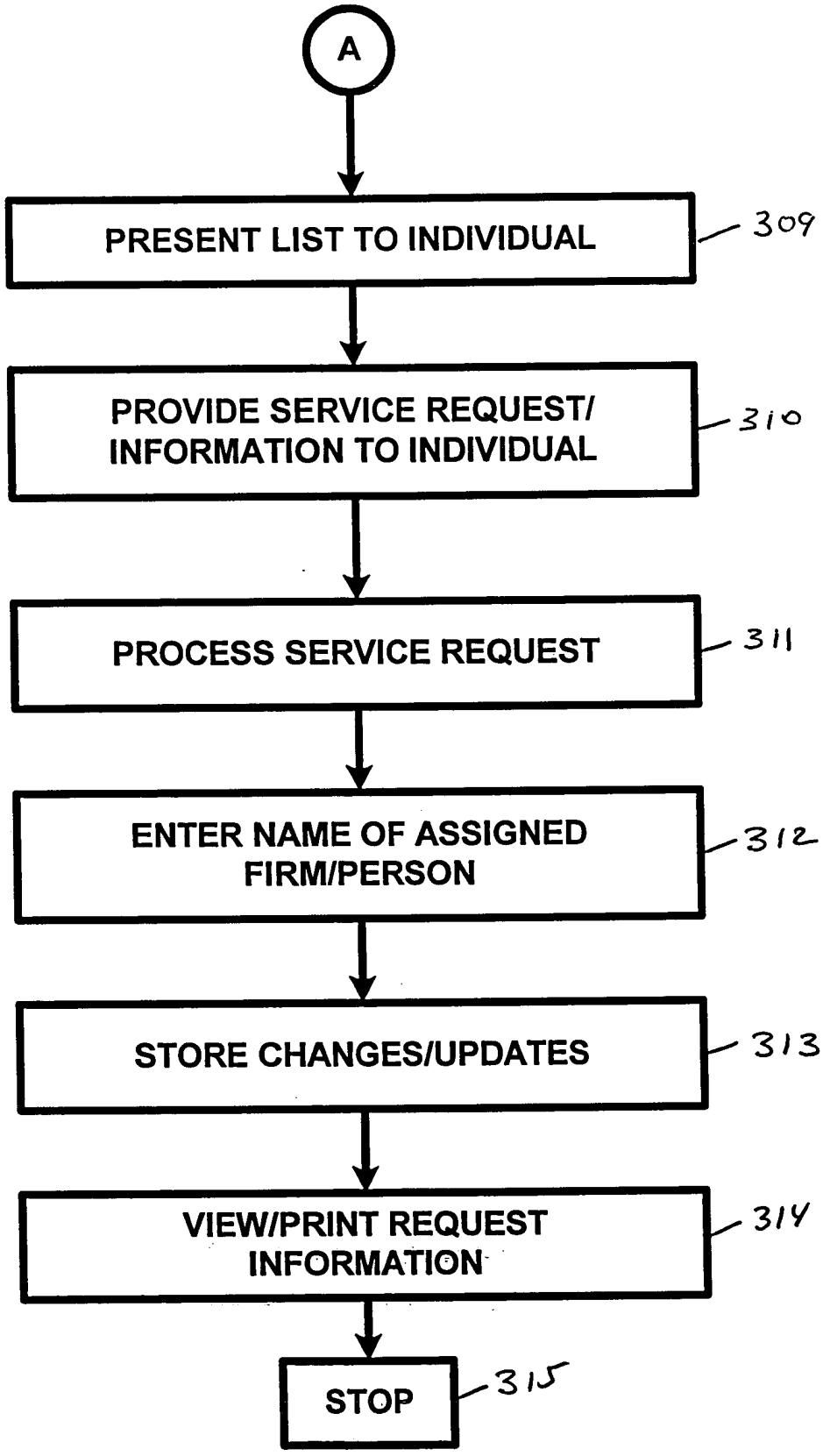

A
PRESENT LIST TO INDIVIDUAL
309
PROVIDE SERVICE REQUEST/ INFORMATION TO INDIVIDUAL
310
PROCESS SERVICE REQUEST
311
ENTER NAME OF ASSIGNED FIRM/PERSON
312
STORE CHANGES/UPDATES
313
VIEW/PRINT REQUEST INFORMATION
314
STOP
315

FIG. 4B

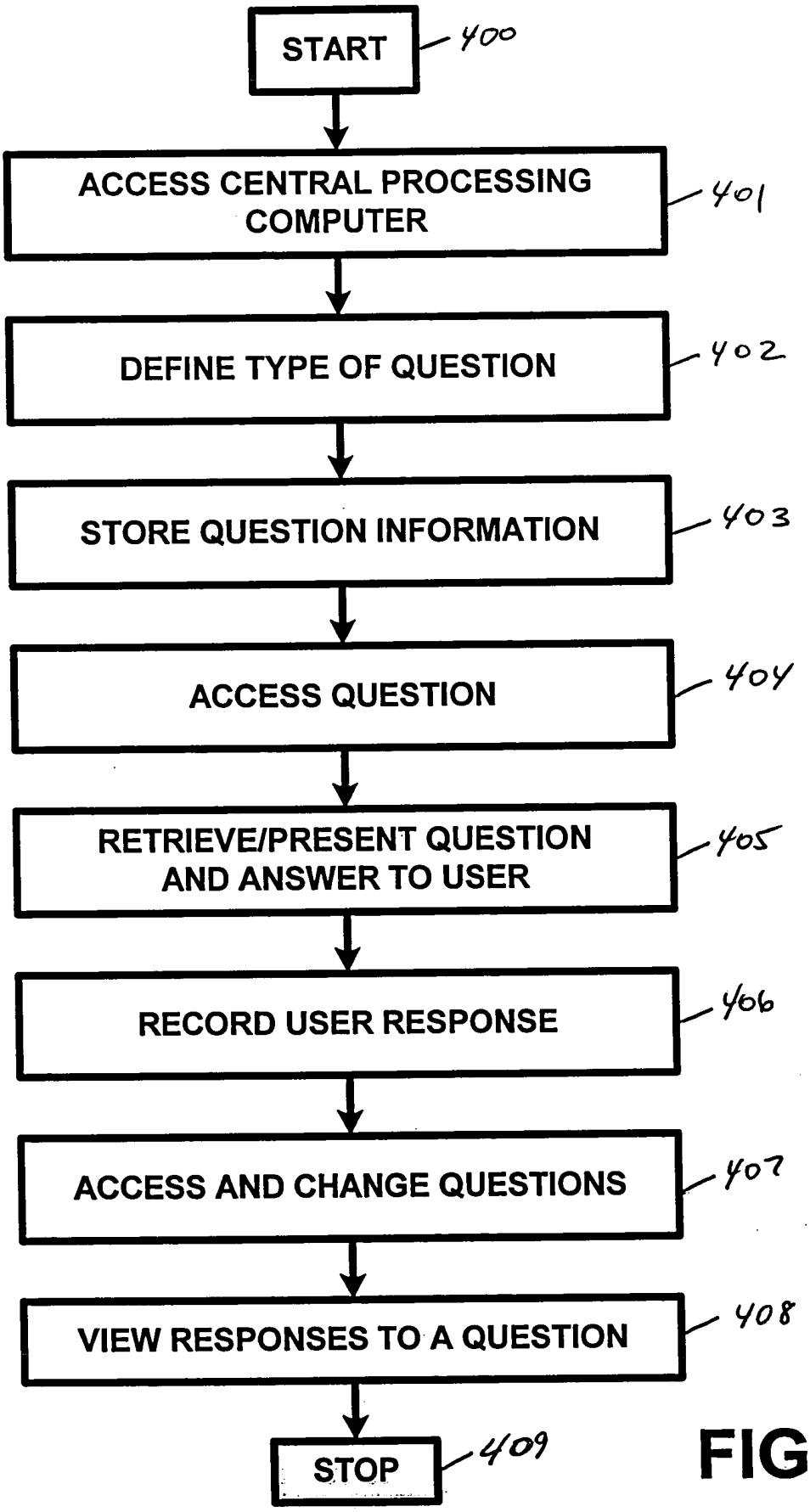

START
400
ACCESS CENTRAL PROCESSING COMPUTER
401
DEFINE TYPE OF QUESTION
402
STORE QUESTION INFORMATION
403
ACCESS QUESTION
404
RETRIEVE/PRESENT QUESTION AND ANSWER TO USER
405
RECORD USER RESPONSE
406
ACCESS AND CHANGE QUESTIONS
407
VIEW RESPONSES TO A QUESTION
408
STOP
409

FIG. 5

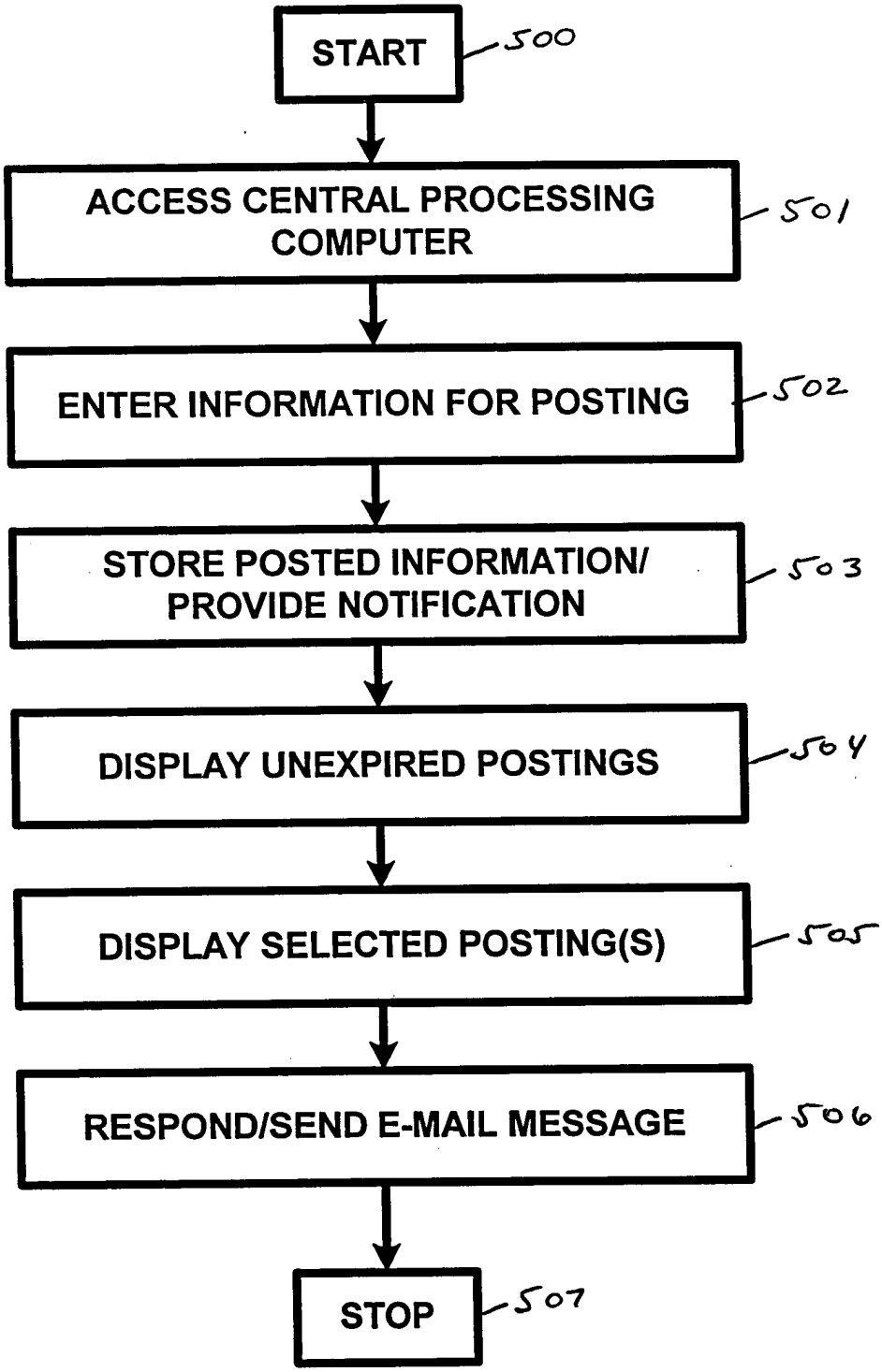

START
500
ACCESS CENTRAL PROCESSING COMPUTER
501
ENTER INFORMATION FOR POSTING
502
STORE POSTED INFORMATION/ PROVIDE NOTIFICATION
503
DISPLAY UNEXPIRED POSTINGS
504
DISPLAY SELECTED POSTING(S)
505
RESPOND/SEND E-MAIL MESSAGE
506
STOP
507

FIG. 6

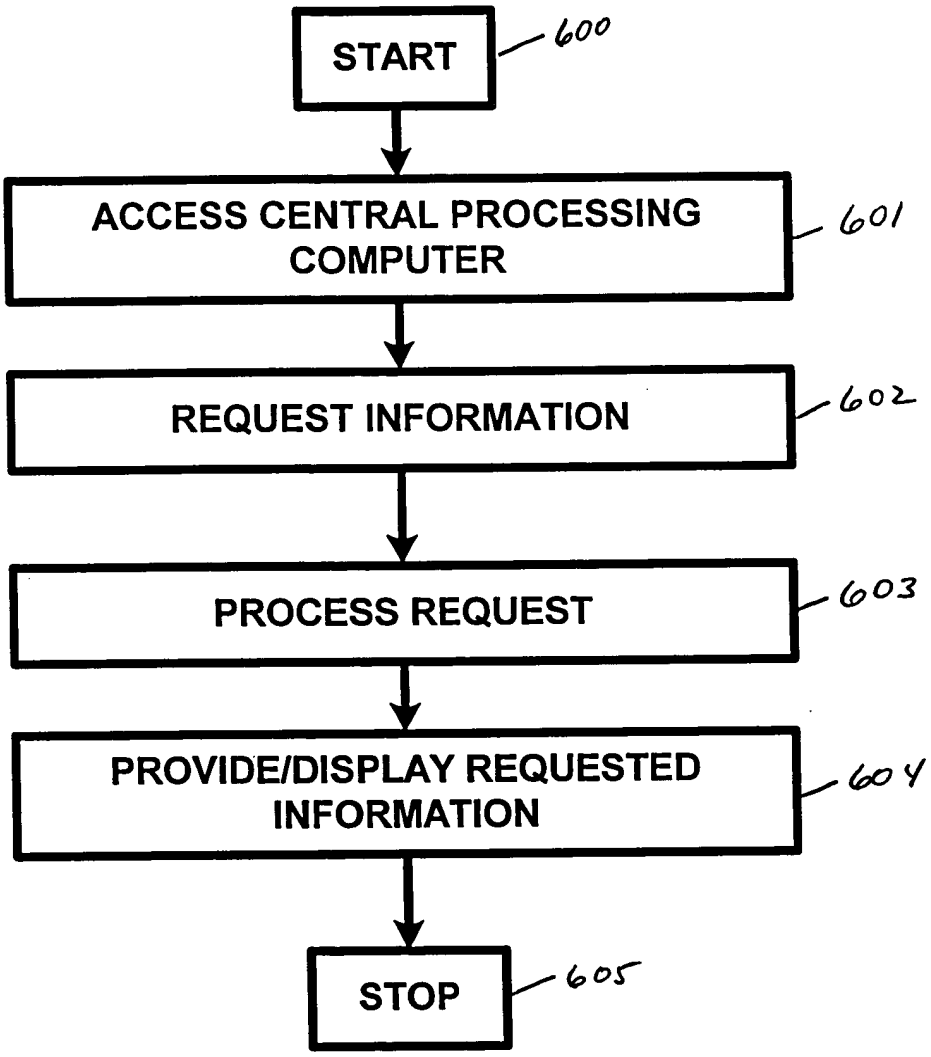

START
600
ACCESS CENTRAL PROCESSING COMPUTER
601
REQUEST INFORMATION
602
PROCESS REQUEST
603
PROVIDE/DISPLAY REQUESTED INFORMATION
604
STOP
605

FIG. 7

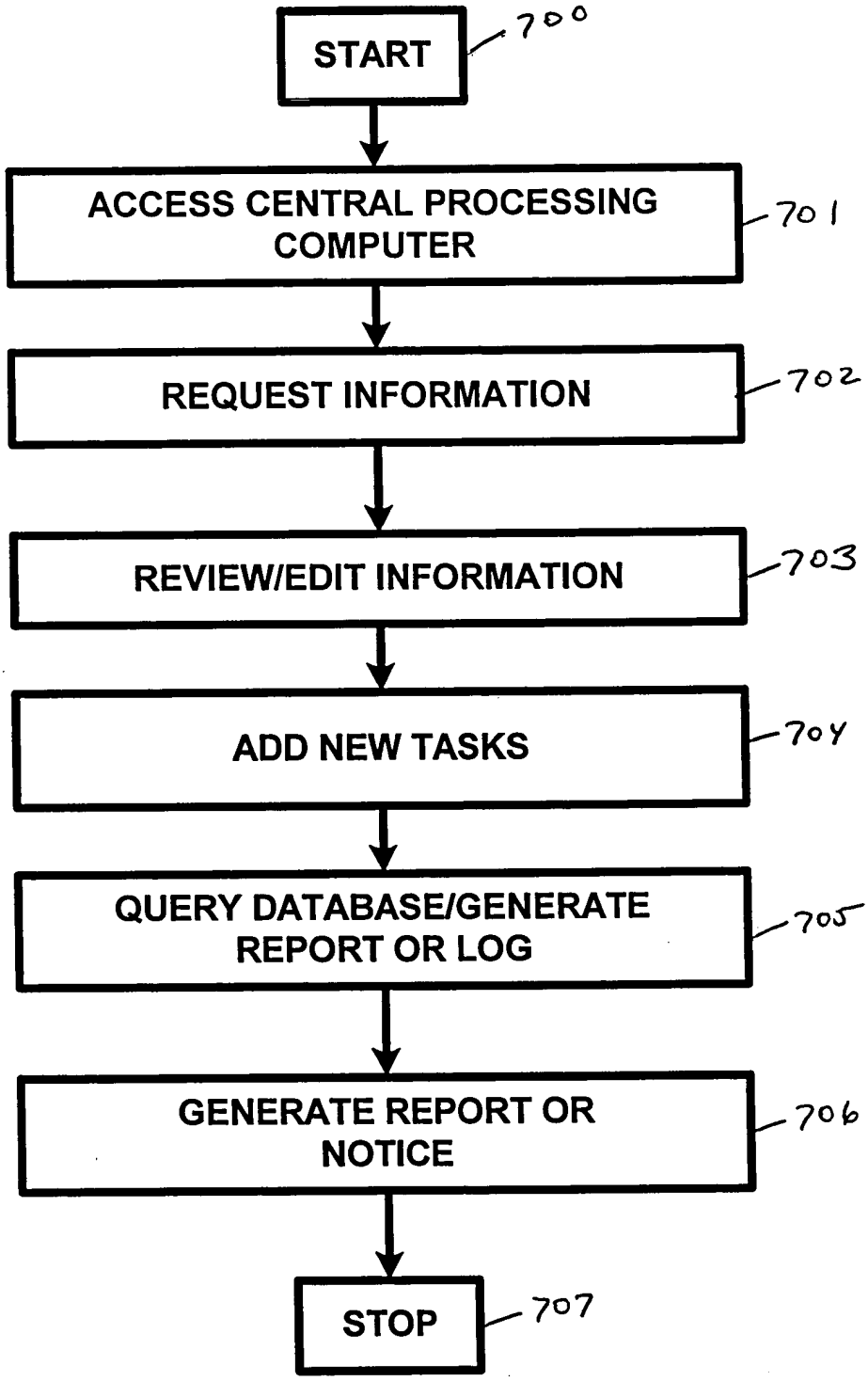

START
700
ACCESS CENTRAL PROCESSING COMPUTER
701
REQUEST INFORMATION
702
REVIEW/EDIT INFORMATION
703
ADD NEW TASKS
704
QUERY DATABASE/GENERATE REPORT OR LOG
705
GENERATE REPORT OR NOTICE
706
STOP
707

FIG. 8

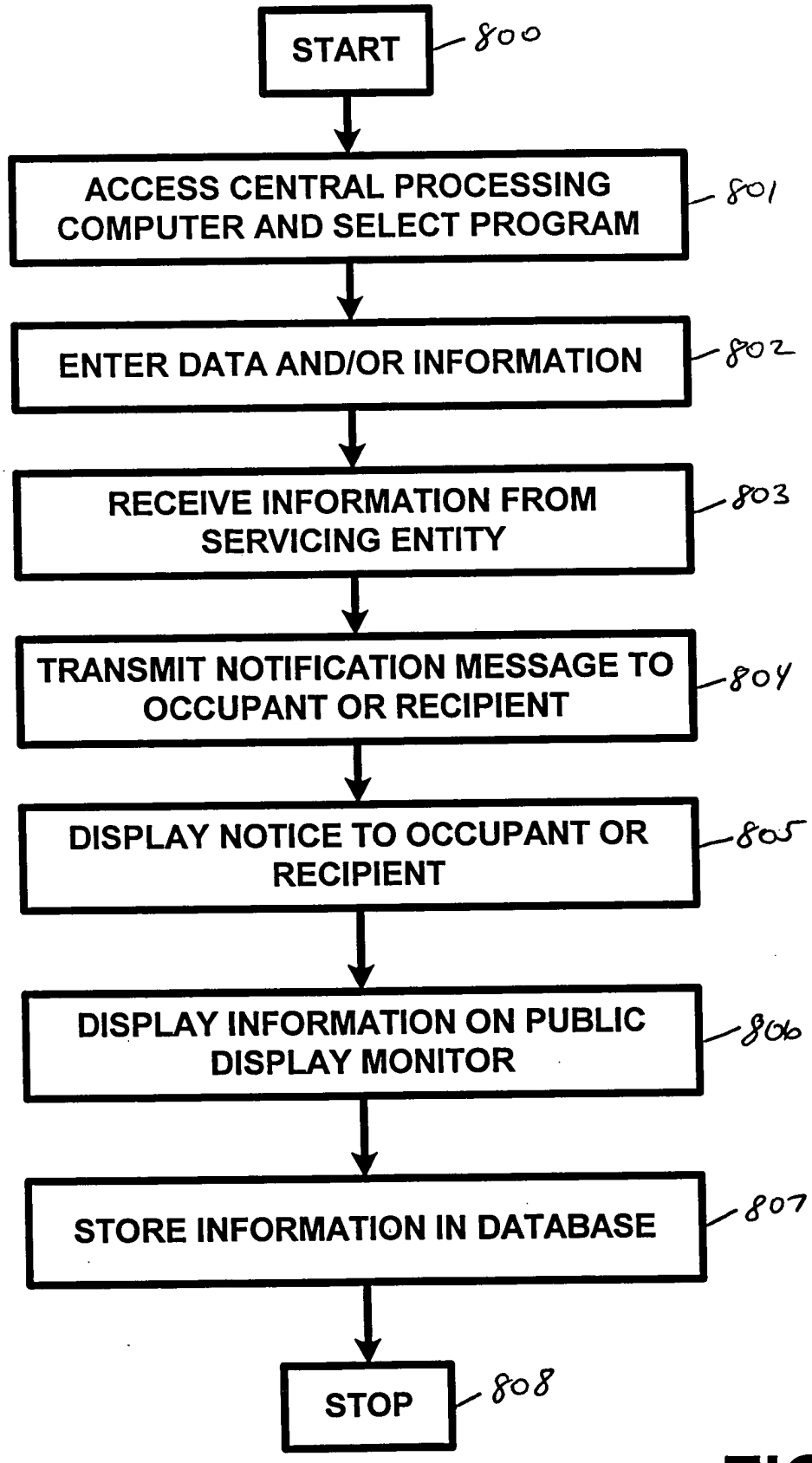

START
800
ACCESS CENTRAL PROCESSING COMPUTER AND SELECT PROGRAM
801
ENTER DATA AND/OR INFORMATION
802
RECEIVE INFORMATION FROM SERVICING ENTITY
803
TRANSMIT NOTIFICATION MESSAGE TO OCCUPANT OR RECIPIENT
804
DISPLAY NOTICE TO OCCUPANT OR RECIPIENT
805
DISPLAY INFORMATION ON PUBLIC DISPLAY MONITOR
806
STORE INFORMATION IN DATABASE
807
STOP
808

FIG. 9

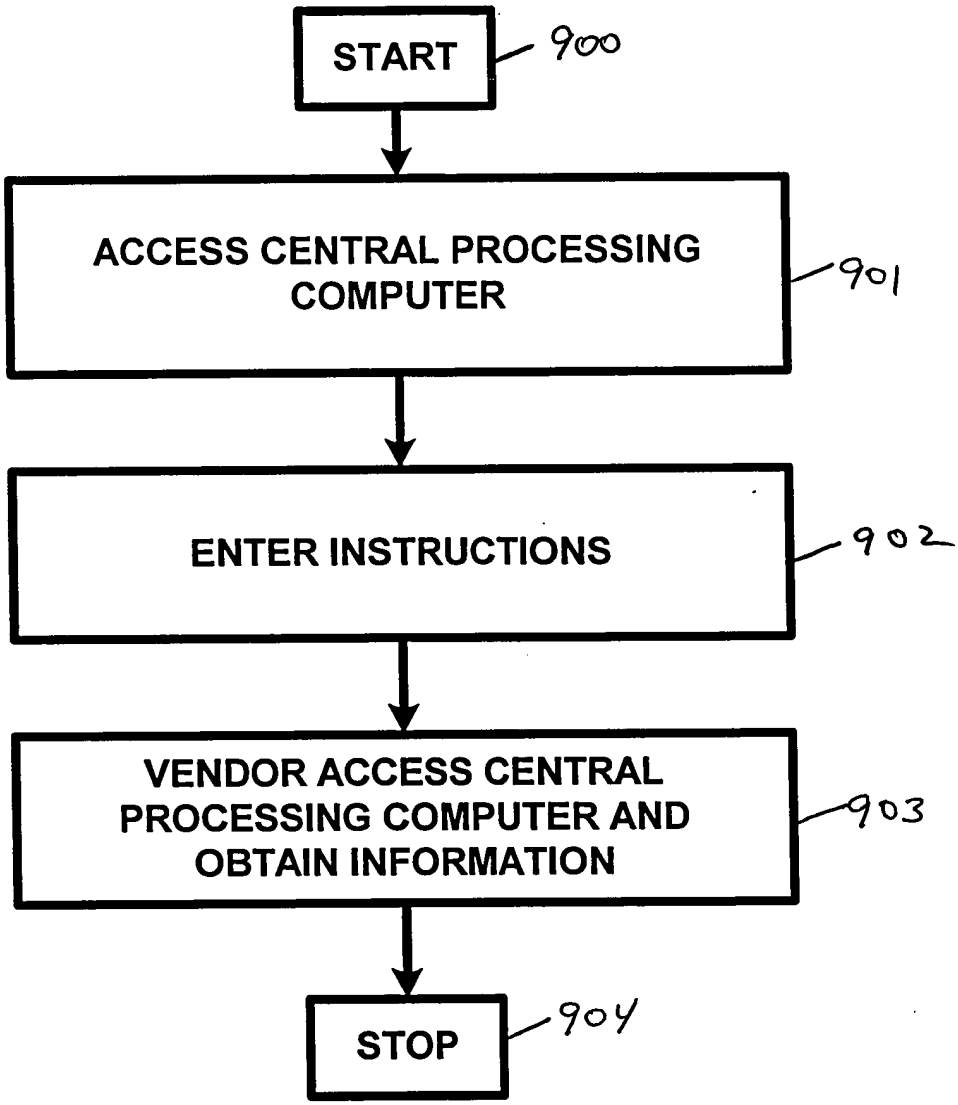

START
900
ACCESS CENTRAL PROCESSING COMPUTER
901
ENTER INSTRUCTIONS
902
VENDOR ACCESS CENTRAL PROCESSING COMPUTER AND OBTAIN INFORMATION
903
STOP
904

FIG. 10

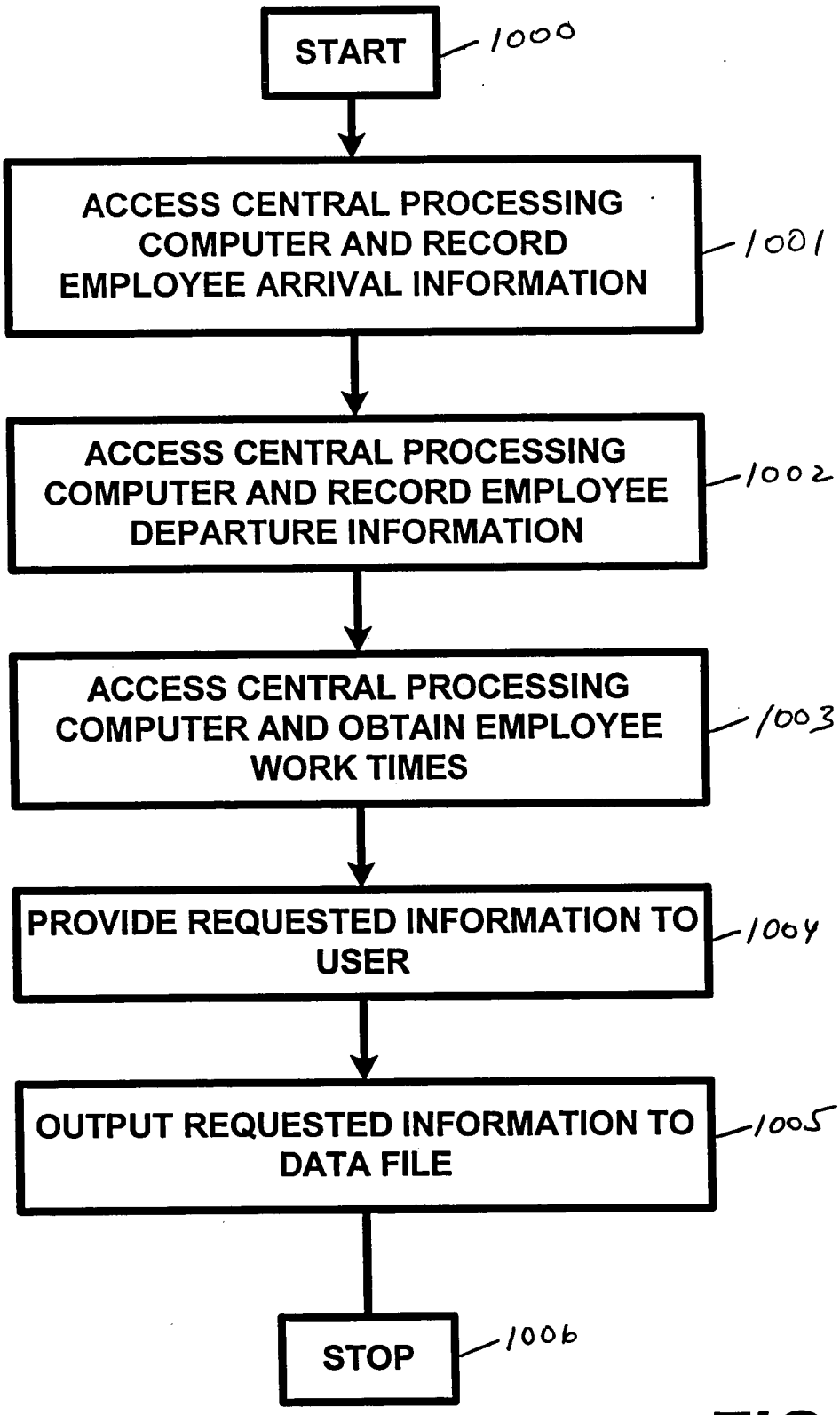

START
1000
ACCESS CENTRAL PROCESSING COMPUTER AND RECORD EMPLOYEE ARRIVAL INFORMATION
1001
ACCESS CENTRAL PROCESSING COMPUTER AND RECORD EMPLOYEE DEPARTURE INFORMATION
1002
ACCESS CENTRAL PROCESSING COMPUTER AND OBTAIN EMPLOYEE WORK TIMES
1003
PROVIDE REQUESTED INFORMATION TO USER
1004
OUTPUT REQUESTED INFORMATION TO DATA FILE
1005
STOP
1006

FIG. 11

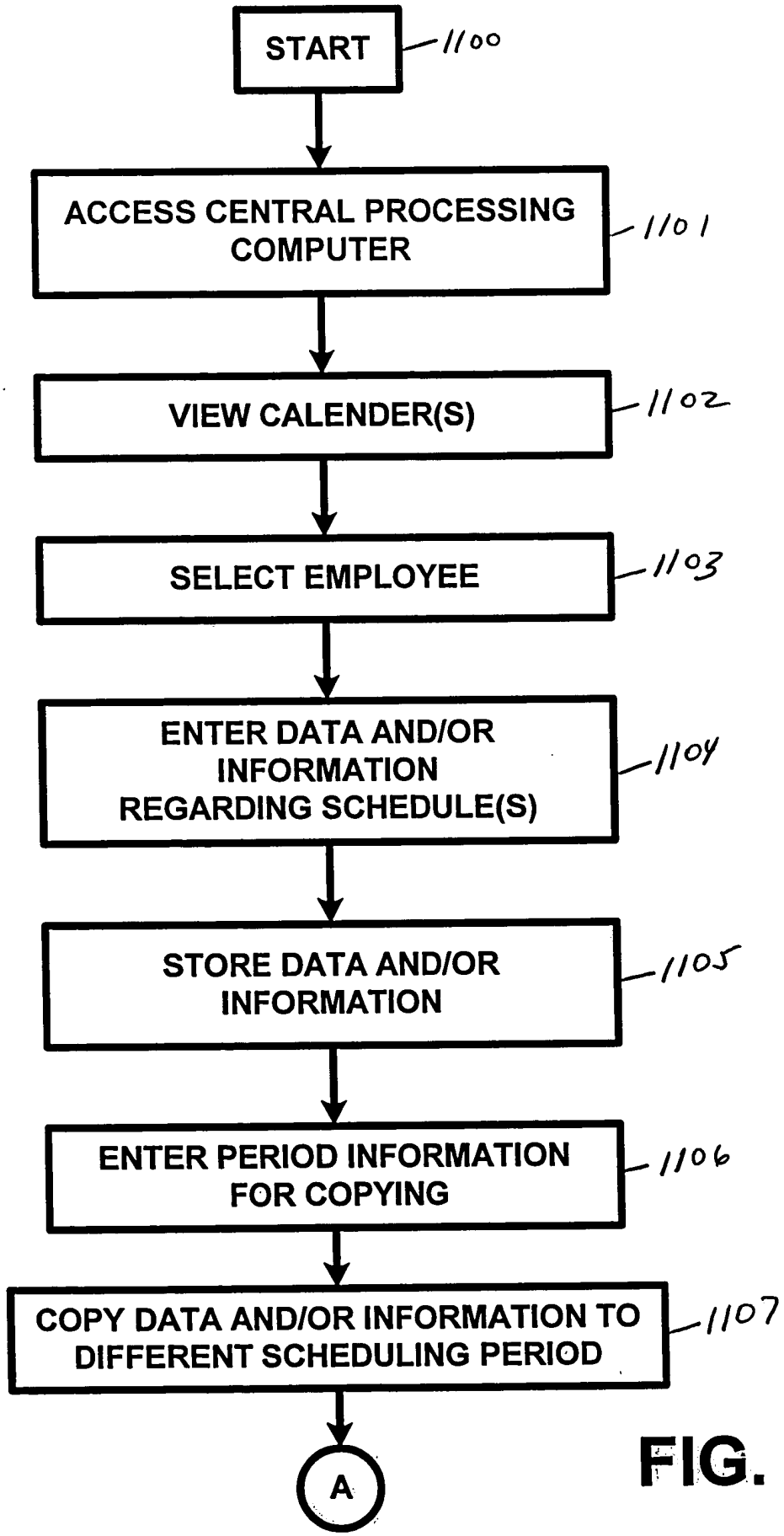

START
1100
ACCESS CENTRAL PROCESSING COMPUTER
1101
VIEW CALENDER(S)
1102
SELECT EMPLOYEE
1103
ENTER DATA AND/OR INFORMATION REGARDING SCHEDULE(S)
1104
STORE DATA AND/OR INFORMATION
1105
ENTER PERIOD INFORMATION FOR COPYING
1106
COPY DATA AND/OR INFORMATION TO DIFFERENT SCHEDULING PERIOD
1107
A

FIG. 12A

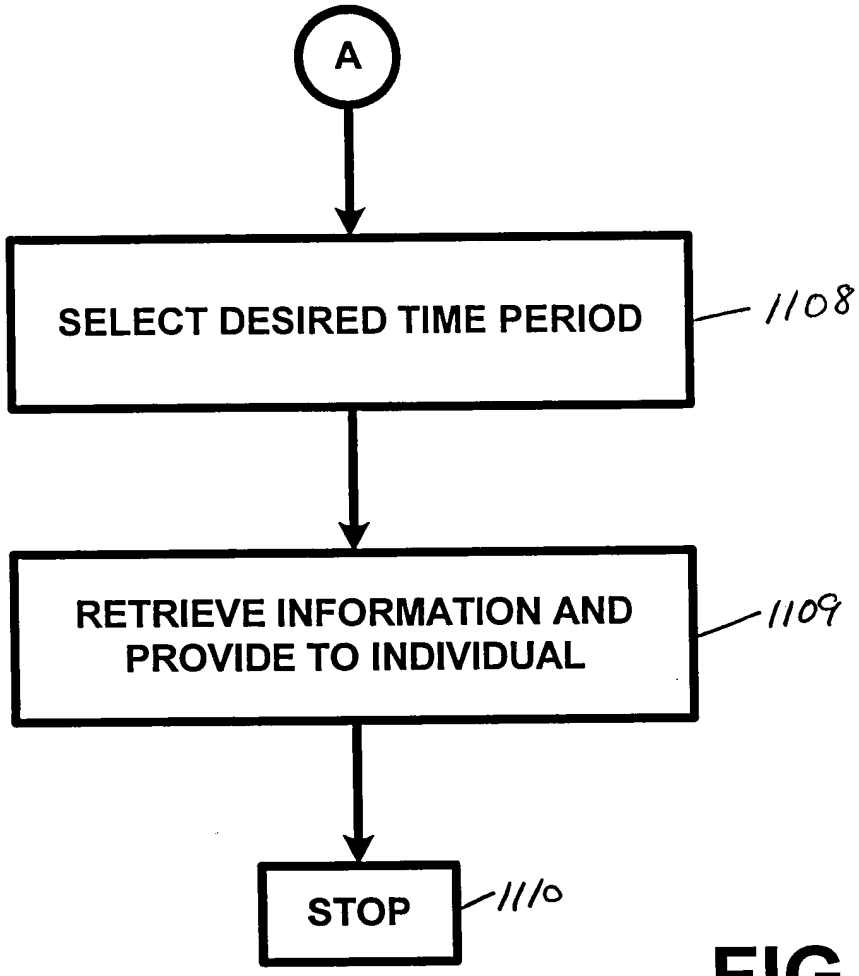

A
SELECT DESIRED TIME PERIOD
1108
RETRIEVE INFORMATION AND PROVIDE TO INDIVIDUAL
1109
STOP
1110

FIG. 12B

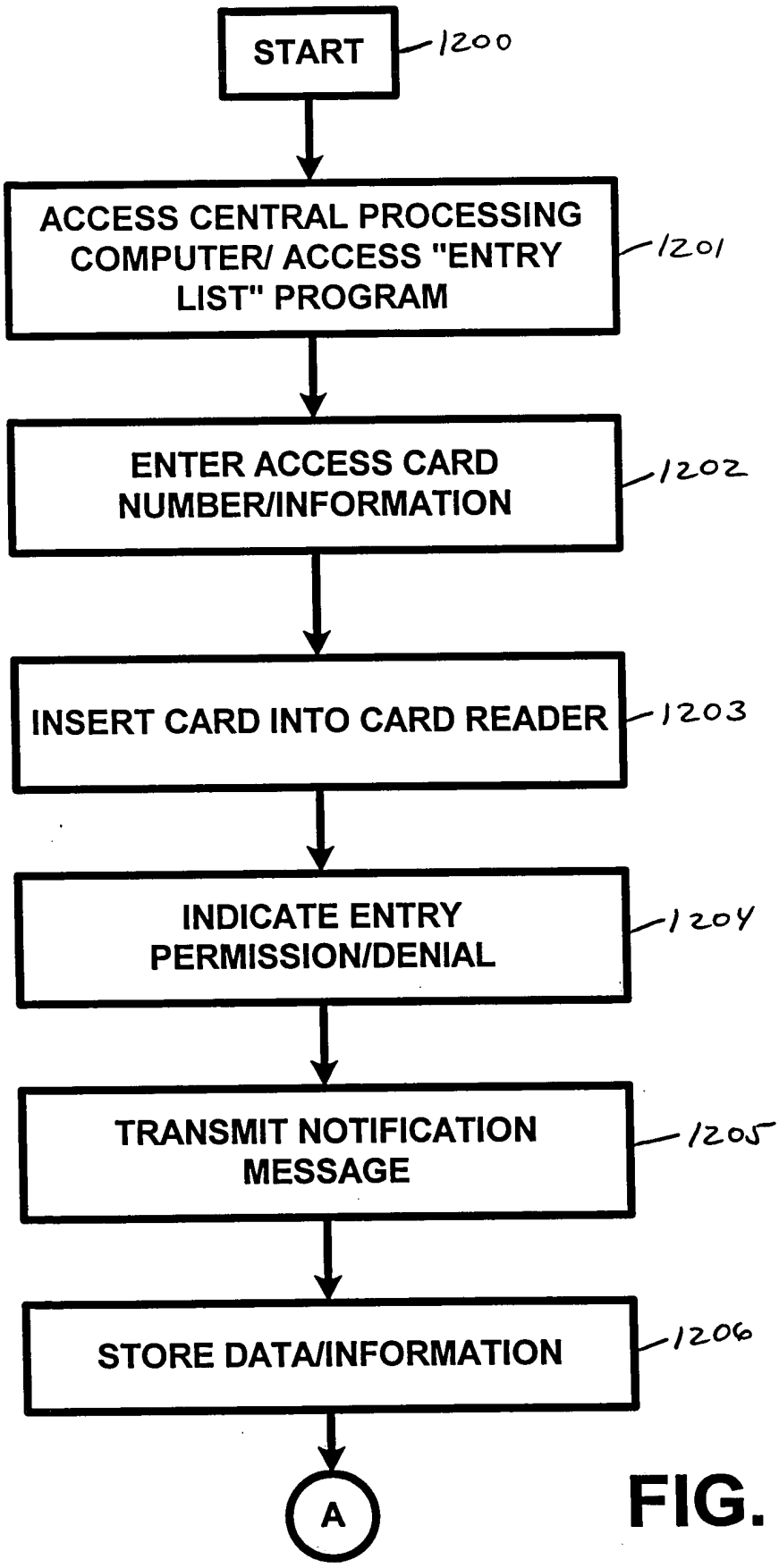

START
1200
ACCESS CENTRAL PROCESSING COMPUTER/ ACCESS "ENTRY LIST" PROGRAM
1201
ENTER ACCESS CARD NUMBER/INFORMATION
1202
INSERT CARD INTO CARD READER
1203
INDICATE ENTRY PERMISSION/DENIAL
1204
TRANSMIT NOTIFICATION MESSAGE
1205
STORE DATA/INFORMATION
1206
A

FIG. 13A

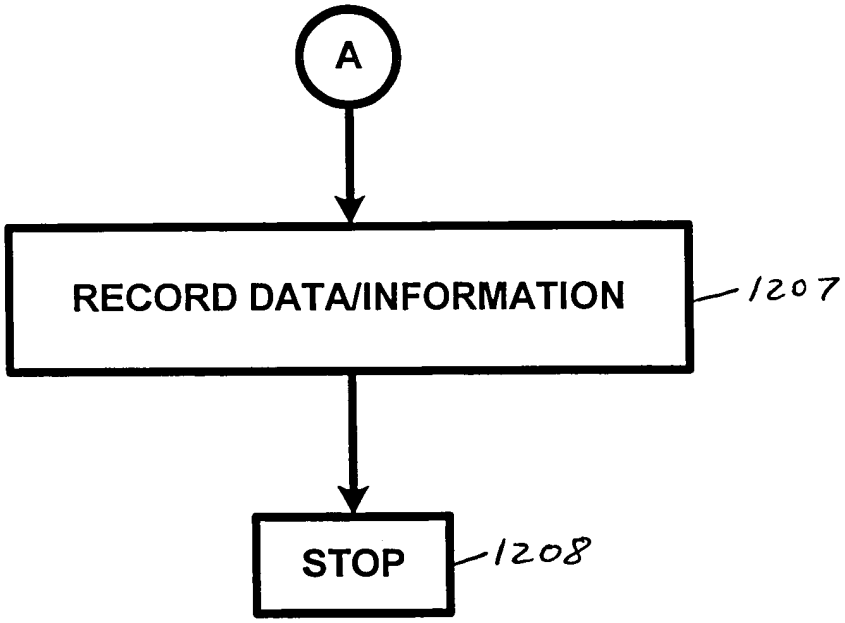



FIG. 13B

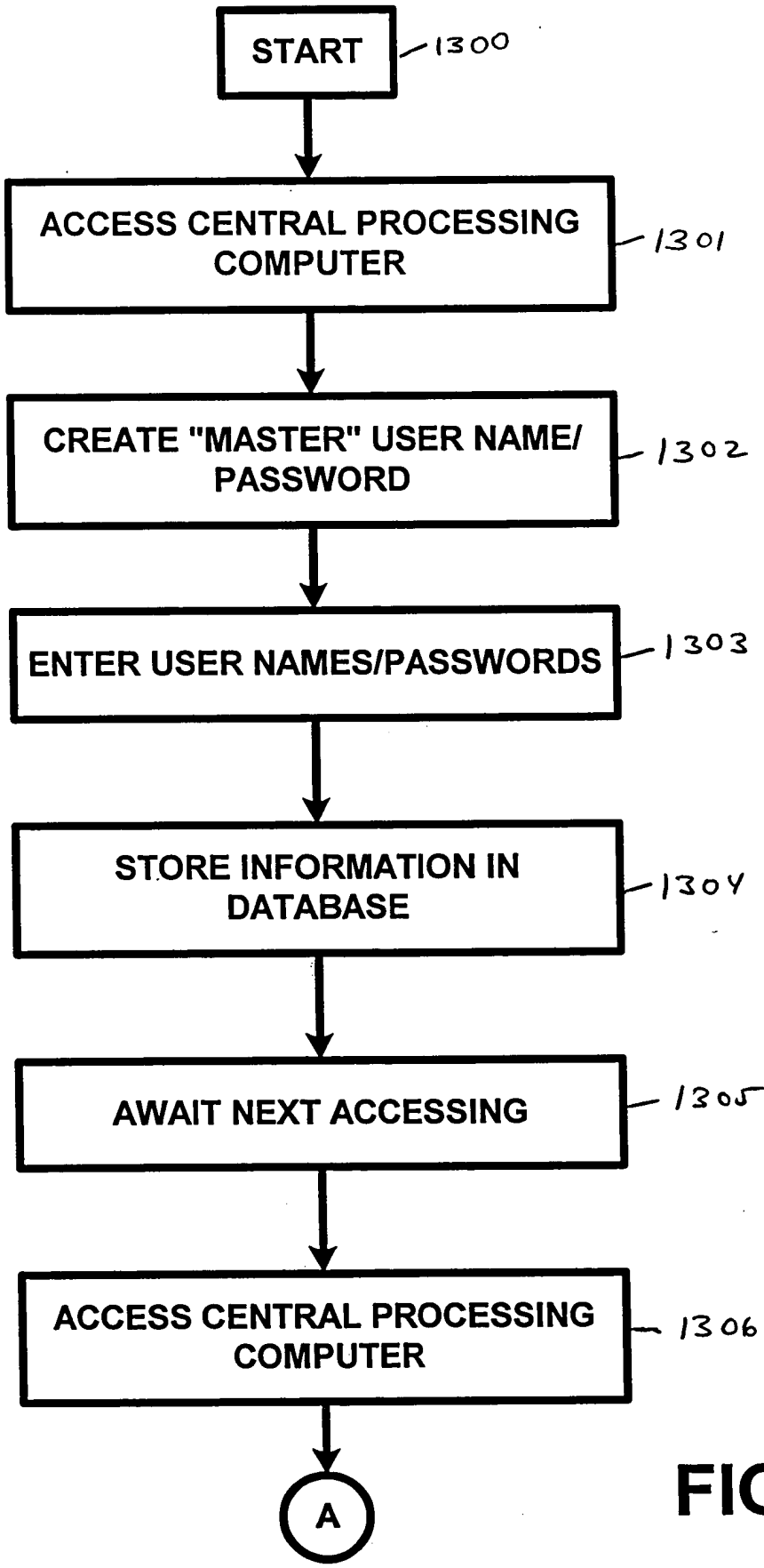

START
1300
ACCESS CENTRAL PROCESSING COMPUTER
1301
CREATE "MASTER" USER NAME/ PASSWORD
1302
ENTER USER NAMES/PASSWORDS
1303
STORE INFORMATION IN DATABASE
1304
AWAIT NEXT ACCESSING
1305
ACCESS CENTRAL PROCESSING COMPUTER
1306
A

FIG. 14A

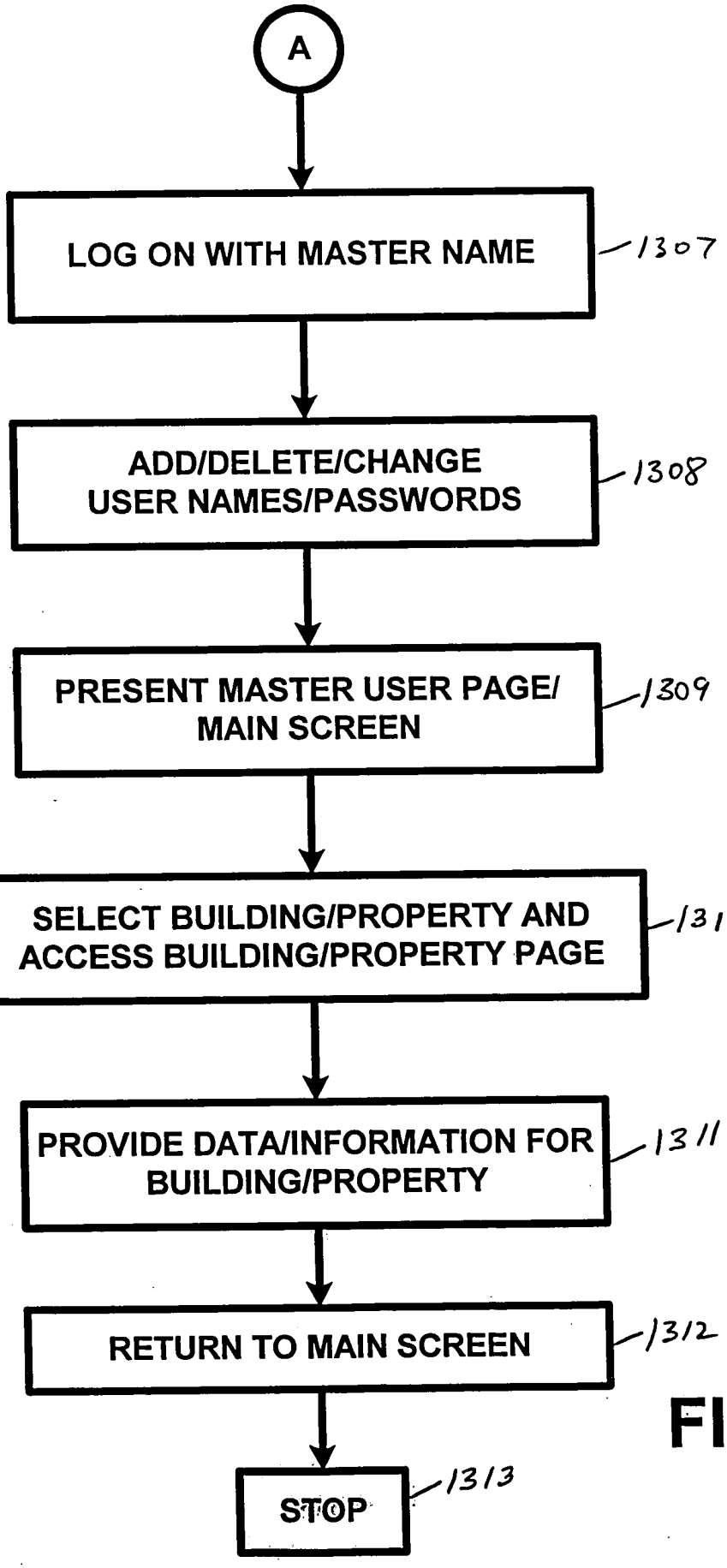

A
LOG ON WITH MASTER NAME
1307
ADD/DELETE/CHANGE USER NAMES/PASSWORDS
1308
PRESENT MASTER USER PAGE/ MAIN SCREEN
1309
SELECT BUILDING/PROPERTY AND ACCESS BUILDING/PROPERTY PAGE
1310
PROVIDE DATA/INFORMATION FOR BUILDING/PROPERTY
1311
RETURN TO MAIN SCREEN
1312
STOP
1313

FIG. 14B

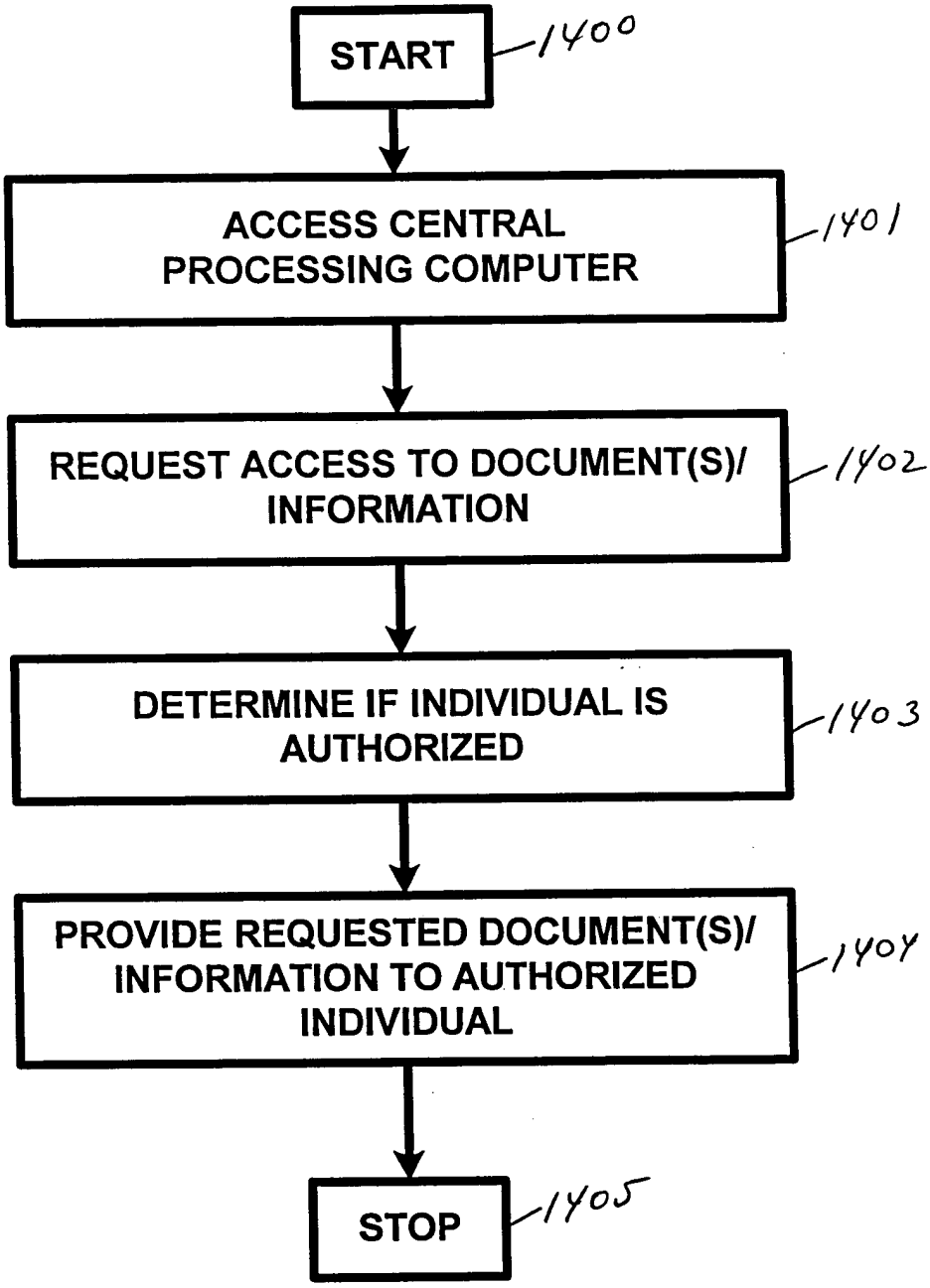

START
1400
ACCESS CENTRAL PROCESSING COMPUTER
1401
REQUEST ACCESS TO DOCUMENT(S)/ INFORMATION
1402
DETERMINE IF INDIVIDUAL IS AUTHORIZED
1403
PROVIDE REQUESTED DOCUMENT(S)/ INFORMATION TO AUTHORIZED INDIVIDUAL
1404
STOP
1405

FIG. 15

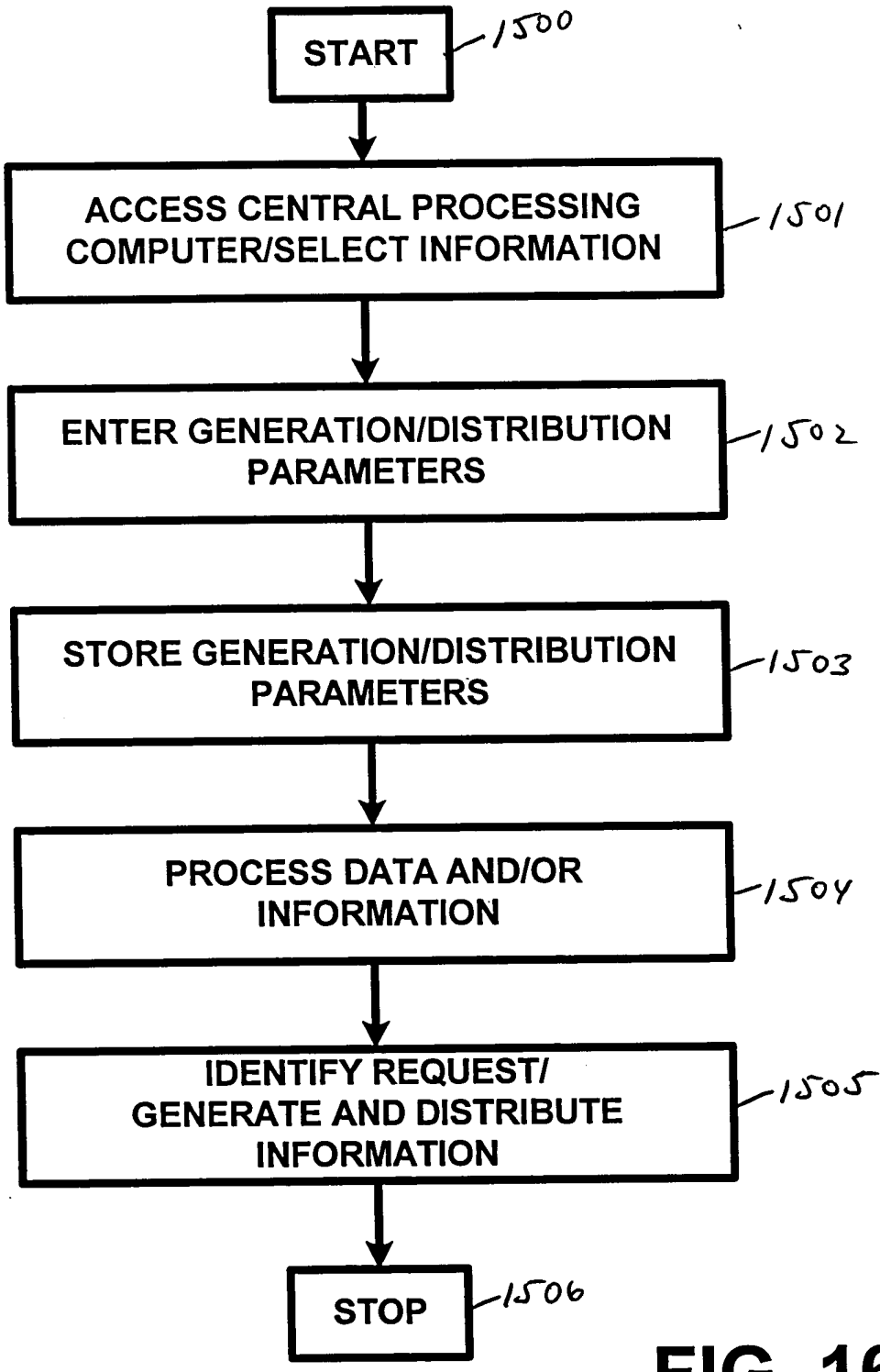

START
1500
ACCESS CENTRAL PROCESSING COMPUTER/SELECT INFORMATION
1501
ENTER GENERATION/DISTRIBUTION PARAMETERS
1502
STORE GENERATION/DISTRIBUTION PARAMETERS
1503
PROCESS DATA AND/OR INFORMATION
1504
IDENTIFY REQUEST/ GENERATE AND DISTRIBUTE INFORMATION
1505
STOP
1506

FIG. 16

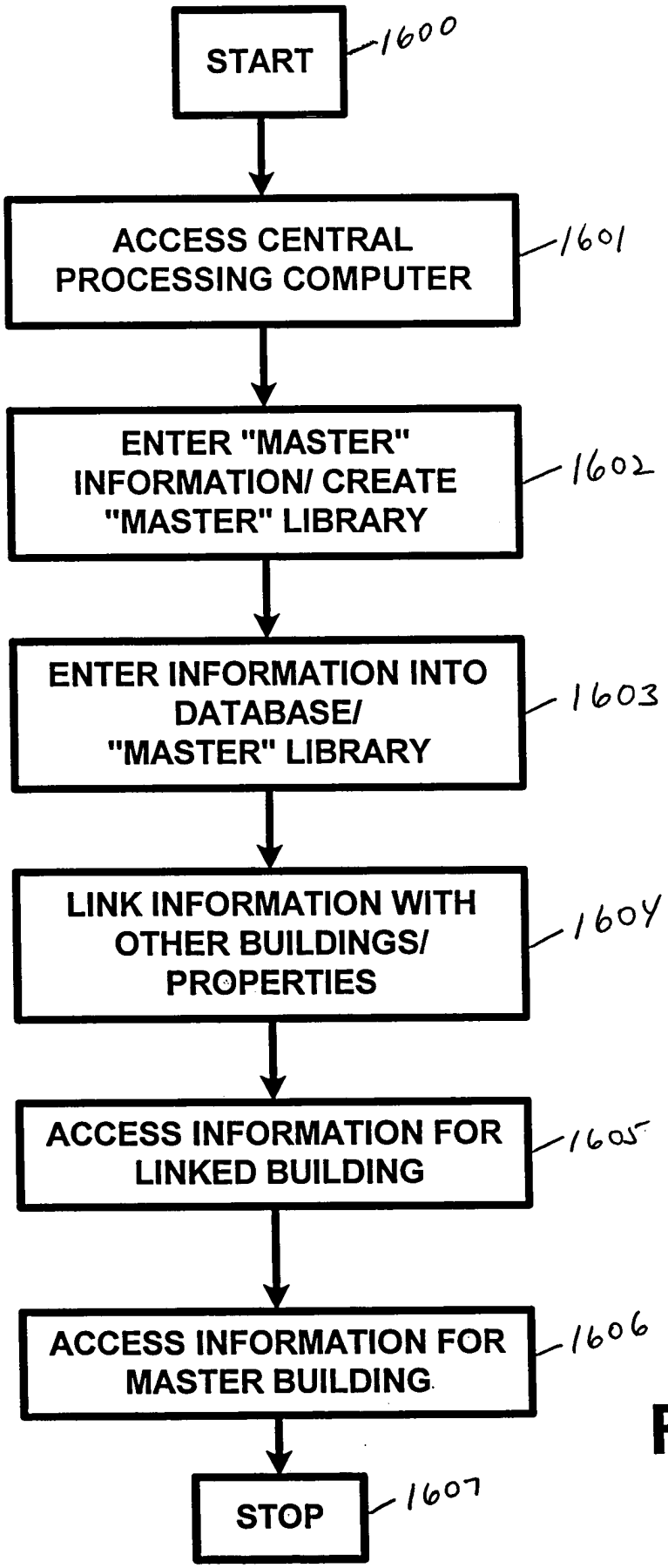

START
1600
ACCESS CENTRAL PROCESSING COMPUTER
1601
ENTER "MASTER" INFORMATION/ CREATE "MASTER" LIBRARY
1602
ENTER INFORMATION INTO DATABASE/ "MASTER" LIBRARY
1603
LINK INFORMATION WITH OTHER BUILDINGS/ PROPERTIES
1604
ACCESS INFORMATION FOR LINKED BUILDING
1605
ACCESS INFORMATION FOR MASTER BUILDING
1606
STOP
1607

FIG. 17